

Who should attend?

- Supply chain teams
- Warehousing teams (all types of storage)
- Transportation teams (all modes)
- Customer service teams
- Distribution logistics teams
- Logistics terminal operational teams
- Electronic data processing teams
- Safety management teams

About the workshop

- Introduces approaches to activate improvement projects in logistics sites.
- Includes individual and group work.
- Developed under Indo-Japan Logistics Human Resources Development cooperation.
- Provides opportunity to learn and share cross-industries practices.

Key takeaways

- Key concepts
- Self assessment
- Applications
- ✓ Team roadmap
- Demonstration
- Recognition

Workshop agenda



Supply chain focus

Key supply chain principles, logistical challenges, customer expectations



Foundation

Guiding principles, conceptual model, goal setting



Grasping problems

Observation skills, pitfalls in determining problems



Application of methods

Data collection, data analysis for front line teams



Development of solutions

Approach to develop and evaluate solutions, challenges in roll out



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