

12th Edition

NEW ERA E-COMMERCE: THE FUTURE OF FULFILMENT

“E-Commerce 3.0: Infrastructure and Governance for Scalable Logistics Growth”

Friday, 13th February 2026, Friday | 1000 – 1715 Hrs | The Lalit, New Delhi**1000 – 1110 Hrs****INAUGURAL SESSION**

1000-1002 Hrs	Welcome Address	Dr K Ganesh Member, CII National Committee on Logistics & Partner, McKinsey & Company
<i>Release of White paper on “Building Smarter Supply Chains”</i>		
1002-1020 Hrs	Inaugural Address	Dr. Surendra Ahirwar Executive Director-Commercials Ministry of Railways, GoI
1020-1030 Hrs	Theme Address	Dr K Ganesh
1030-1040 Hrs	Special Address	Mr. Dhruv Agarwal Member, CII National Committee on Logistics & Co Founder and Chief Operating Officer, Shipsy
1040-1050 Hrs	Special Address	Mr. Umesh Madhyan Member, CII National Committee on Logistics & Chief Operating Officer, LEAP India
1050-1100 Hrs	Special Address	Ms. Mamatha Venkatesh Vice President and Head Start Up India DPIIT-Ministry of Commerce and Industry Government of India
1100-1110 Hrs	Closing Remarks	Ms. Sarita Das Chairperson-CII IL Women Logistics Leadership & Co-Founder 3SC
1110-1130 Hrs	Networking Tea Break	

1130 – 1245 Hrs**SESSION I: COMPOSABLE TECH & CLEAN DATA – THE NEW
ENGINES OF ENTERPRISE GROWTH**

As e-commerce operations scale, the limitations of monolithic platforms become increasingly visible. The future belongs to composable architecture modular, flexible, and interoperable systems that can evolve quickly. But this shift succeeds only when powered by clean, consistent, and intelligently structured data. This session explores how enterprises can design the digital foundations required for reliable, real-time, and growth-ready fulfilment.

- The rise of modular technology platforms and how they unlock agility
- Enterprise-wide data hygiene: frameworks for accuracy, consistency, and interoperability
- Enhancing visibility across warehousing, fulfilment, transport, and last-mile operations
- Lessons from digital transformation journeys: integration of pitfalls & success stories

Session Chairman**Mr. Abhishek Luthra**Director Supply Chain, India &
Southwest Asia
The Coca Cola Company**Lead Presentation****Mr. Shobit Singh,**Co-Founder & CPTO
Hexalog**Panel Discussion****Mr. Deepak Batra**, Vice President CSD, OPG Mobility and Power Pvt Ltd.**Mr. Vipul Arora**, Head - Supply Chain - South Asia, Kohler Co**Mr. Chiranjiv Mohanty**, Head of Supply Chain, Licious**1230 - 1245 Hrs Q & A Session****1245 - 1345 Hrs Lunch Break**

1345 – 1500 Hrs**SESSION II: RETAIL INNOVATION & THE EVOLUTION OF E-COMMERCE MODELS**

Today's consumer is redefining what modern retail must deliver—convenience, immediacy, hyper-personalization, and flexibility. To stay competitive, retailers are reinventing their business models: Omnichannel formats that merge online and offline seamlessly, D2C brands that prioritize experience and loyalty and Marketplaces and hybrid ecosystems that expand reach. These innovations place new pressures on logistics—inventory positioning, last-mile speed, returns behaviour, and cost optimization.

- Retail models on the rise: what's winning and what's next
- How product movement, fulfilment strategies, and last-mile delivery must evolve
- Mastering the complexity of returns and reverse logistics
- Partner ecosystems: expanding markets through collaboration and shared capabilities

Session Chairman**Mr. Umesh Madhyan**

Member-CII National Committee on
Logistics
& Chief Operating Officer
LEAP India

Panel Discussion**Mr. Alok Varman**, Head of Supply Chain, Pepper fry**Mr. Anand Varadarajan**, Vice President - Consumer Sector, DP World**Mr. Mukesh Mittal**, Chief Business Officer - Logistics, ElasticRun**1445 - 1500 Hrs Q & A Session****1500 - 1515 Hrs Break**

1515 – 1630 Hrs**SESSION III: THE FUTURE OF E-ADMINISTRATION IN
COMMERCE & LOGISTICS**

While India's digital commerce grows, traditional administrative processes often create friction. The next era demands e-administration frameworks that are faster, transparent, secure, and seamlessly integrated with business workflows. Digital identity, automated verifications, paperless documentation, and intelligent compliance systems are set to reshape trade efficiency. This session highlights how government and industry can co-create governance models that support agility and reduce operational drag.

- End-to-end digital approvals and streamlined government interactions
- Reducing compliance errors through automation and shared digital systems
- Balancing transparency with robust data security
- Collaborative pathways for regulatory modernization across the supply chain

Session Chairman**Dr. K Ganesh**

Member, CII National Committee on Logistics &
Partner
McKinsey & Company

Panel Discussion

Ms. Megha Bansal, Vice President- Mobility and Transportation, Open Network for Digital Commerce (ONDC)

Ms. Rakhi Nagpal, Vice President Supply Chain, JQR Sports

Mr. Anil Kumar Mishra, National Logistics Head, Pladis Global

Mr. Atul Endlay, Vice President -Warehousing Services, TCI Supply Chain Solutions

1615 - 1630 Hrs Q & A Session

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